



Unified Messaging *with mrs*

mrs Unified Messaging Features

Feature	Outlook	Notes	Novell	SMTP	SAP
General					
Integration of the voice, fax and SMS	✓	✓	✓	✓	✓
External incoming message notification configurable according to service	✓	✓	✓	✓	✓
Maximum mailbox size/capacity can be individually set	✓	✓	✓	✓	✓
Web access to all message types	✓	✓	✓	✓	✓

Feature
Voice Mail
At least three different greetings
Default greeting
Default welcome greeting with spoken name by TTS
Recording the Individual Name
Greeting with recording / without recording
Special greeting internal calls / external calls
Special greeting in case of busy line
Message retrieval by telecommunications terminal device
Message retrieval by cell phone / Internet browser
User control by DTMF input
User guidance by voice
User guidance in German / English
Trusted number configuration for message retrieval
Message forwarding to internal and external subscribers
Message forwarding with comment
Skipping to the previous or next message
Deleting a Message
Direct return call to message originator
Rewinding the current playback by n seconds
Fast-forwarding the current playback by n seconds
Message indication by LED at the telecommunications terminal device (MWS / MWI)
PIN protection for message retrieval
Defining the minimum PIN length
PIN entry attempts can be defined
PIN default value for all users' initial logon
Message wizard with routing function, e.g. to deputy, operator or cell phone by DTMF input

Maximum message length/recording time configurable
Caller can label message as urgent/confidential
Recording and sending a new voice message
Switching from extended to standard menu
Public Private distribution list
Voice message playback from the PC via soundcard or telecommunications terminal device
Rerouting to a central phone number for all subscribers (evaluation Redirected Number)
Conversion into WAV files
AMIS/VPIM support
DTMF input evaluation during a greeting

Fax

Individual fax number per co-worker
Configurable fax number length
Receiving and sending Fax Group 3 / Group 4
Fax polling Group 3
Automatic optimization G4 with fallback to G3
Cover pages and templates
Fax-on-Demand server polling (extension per fax document)
Fax-on-Demand server menu (DTMF input)
Fax sending from e-mail client
File formats for e-mail attachments to be sent / received as fax
Fax display and post processing with image editing programs (e.g. MS Imaging) / individual editor
Delayed transmission
The number of sending attempts and the no-transmission intervals can be freely configured
Fax printer driver for fax transmission from any application that can print (local conversion)
Central fax conversion on the fax server
Send confirmation with successful / unsuccessful fax transmission
Global header (fax originator ID)
User-individual header (fax originator ID)
Fax document output on LAN printer
Automatic copy of incoming fax documents to different destinations (printer, other fax box)
Forced printout after expiration of a defined period
Forwarding of wrongly addressed fax documents to a defined postmaster
Fragmented fax transmission
Fax chaining
Printer Embedded Codes support

SMS

SMS message sending and receiving via GSM box
SMS sending and receiving via provider connection (IP connection)
SMS message usage as incoming-UMS-message notification