



## Supported Protocols *mrs* 7.0

Deployment of *mrs* with the telephone systems of the various vendors

### Introduction

This document provides an overview of the protocols supported by *mrs* 7.0 to date, along with the functionalities they are used with. Protocols described with ISDN are provided by an EICON board installed on the server the *mrs* server is meant to be running on. With the other protocols, the connection is established via the LAN, using a matching network card on the *mrs* server. Depending on the telephone system, this connection is ensured via the VOIP interface integrated in *mrs*, or the XCAPi interface.

Feature	Yes
<b>Unified Messaging</b>	
Fax	
ISDN EDSS1	✓
ISDN QSIG	✓
H323 basierend T30 über IP (Nicht für SIP)	✓
H323 basierend T38 (Nicht für SIP)	✓
Voicemail	
ISDN EDSS1	✓
ISDN QSIG	✓
H323/H450	✓
SIP	✓
<b>Unified Voice</b>	
ISDN EDSS1	✓
ISDN QSIG	✓
H323/H450	✓
<b>CTI</b>	
CSTA	✓
TAPI	✓
TSAPI	✓
<b>Advanced Unified Messaging</b>	
Advanced Unified Messaging is always a combination of one of the CTI and one of the Unified Messaging protocols	✓
<b>Auto Attendant/IVR</b>	
ISDN EDSS1	✓
ISDN QSIG	✓
H323/H450	✓
SIP	✓