



## *mrs* in connection to MS Exchange

### MS Exchange Integration

Feature	
<b>Exchange</b>	
Integration of the voice mail functionality in Microsoft Outlook	
Integration of the fax mail functionality in Microsoft Outlook	
Integration of the SMS functionality in Microsoft Outlook	
Simultaneous connection of different groupware /ERP /CRM systems	
Simultaneous connection of several identical groupware /ERP /CRM systems with Exchange 2003	
<b>Compatibility</b>	
<b>Exchange Server</b>	
<ul style="list-style-type: none"><li>• Exchange 2000</li><li>• Exchange 2003</li></ul>	
<b>Groupware Clients</b>	
<ul style="list-style-type: none"><li>• Microsoft Outlook 2000</li><li>• Microsoft Outlook 2002 (OutlookXP)</li><li>• Microsoft Outlook 2003</li></ul>	
<b>Client Operating System</b>	
<ul style="list-style-type: none"><li>• Microsoft Windows 2000 Professional</li><li>• Microsoft Windows XP</li></ul>	
<b>Message Volume</b>	
<ul style="list-style-type: none"><li>• Voice mail 1 minute</li></ul>	500 KB (kilobyte)
<ul style="list-style-type: none"><li>• Voice mail 1 hour</li></ul>	30 MB (mega-byte)
<ul style="list-style-type: none"><li>• Fax message 1 default page Din A4</li></ul>	50 KB (kilobyte)
<b>File Formats Outbound</b>	
<ul style="list-style-type: none"><li>• Voice mail</li></ul>	WAV
<ul style="list-style-type: none"><li>• Fax</li></ul>	TIF, JPEG, BMP, DCX
<ul style="list-style-type: none"><li>• SMS</li></ul>	TXT
<b>File Formats Inbound</b>	
<ul style="list-style-type: none"><li>• Voice mail</li></ul>	WAV
<ul style="list-style-type: none"><li>• Fax</li></ul>	TIF, JPEG, BMP, Office formats
<ul style="list-style-type: none"><li>• SMS</li></ul>	TXT
<b>Message Storage Location / Access Process</b>	
<ul style="list-style-type: none"><li>• UMS server (IM, Integrated Messaging)</li></ul>	UM messages in the UMS, e-mails in the mail server, status replication possible
<ul style="list-style-type: none"><li>• e-mail server (TUM, True Unified Messaging)</li></ul>	UM messages and e-mails in the mail server
<ul style="list-style-type: none"><li>• UMS and e-mail server (IM and TUM)</li></ul>	Combination of IM and TUM
<ul style="list-style-type: none"><li>• Store and Forward (no status replication)</li></ul>	UM messages in the UMS, e-mails in the mail server, no status replication
<b>Specials</b>	
<ul style="list-style-type: none"><li>• The Unified Messaging System can be configured as mail server for inhouse or Internet mails</li><li>• The Unified Messaging System supports a timed polling of e-mails (mail import) from an Internet mail provider</li></ul>	

- Different providers can be configured for the mail import
  - The times at which e-mails are retrieved can be configured user-individually
  - Text-to-Speech support in the voice script for playing e-mails
  - Languages for the Text-to-Speech function
- Poll-rate configuration not smaller than 15 minutes
- German, English, French, Spanish, Portuguese, Italian, Dutch