

ComConsult compares Cycos mrs and Microsoft UC

## Cycos clear winner in Unified Communications study

**Renowned IT consultancy firm ComConsult has now published the results of a comparative Unified Communications study. Its editors coming to a clear result: The Cycos Unified Communications suite mrs wins over Microsoft's new UC solution.**

In its detailed, 83-pages comparative study between the Cycos Unified Communications suite mrs and the recently launched Microsoft Office Communications Server 2007 (OCS) ComConsult specifically points out the universal deployment options of Cycos mrs in heterogeneous environments and identifies major functionality restrictions within the Microsoft product.

“When comparing basic Unified Messaging functionalities in MS Exchange 2007 and MS Office Communications Server (OCS) 2007 with the functionalities offered by *mrs*, Cycos comes out clear winner. Unified Messaging generally relates to the options of sending *and* receiving fax, text messages (SMS) and voice mail messages from a single, central point. Without the customers buying costly, third-party add-on products Exchange 2007 does not comply with this definition. And when it comes to voice and CTI, the Microsoft solutions additionally requires the use of the OCS. In the end, customers become dependent on one single vendor, and face higher costs. The more consistently Microsoft products are used, the more expensive it will be to switch to the products of other vendors at a later stage.” [...]“To summarise our findings, one may say that Cycos mrs is excellently suited for deployment in heterogeneous environments. Also, Cycos mrs is a truly economic alternative to all those companies seeking to optimise their communications processes without wanting to totally rely on Microsoft or another vendor”, ComConsult concludes.

The study was initiated by Cycos. The results of the paper are proof of Cycos' high competency in all areas of communications integration. The full text may be downloaded from the Cycos website at [www.cycos.com](http://www.cycos.com).

**About Cycos AG:**

With more than 20 years experience in unified messaging and unified communications Cycos is one of the leading vendors in the field of corporate UM / UC solutions. Cycos' core product mrs – message routing system – integrates fax, voicemail, email and SMS messages into one single solution (e.g. Exchange, Notes). This helps to optimize communications, with the option to make it part of existing CRM and ERP applications (incl. SAP). Or, as done for the first time ever as part of the SerCHo project, to integrate communications into the interface of entertainment media.

Cycos counts an installed base of more than 1.6 million licenses; individual installations varying between less than 50 users in SMEs and more than 150,000 users in large enterprises.

**About ComConsult:**

ComConsult is a German-based IT consultancy firm. Boasting references such as Cisco, Deutsche Bundesbank, ARAG, Lufthansa City Line and Deutsche Post Worldnet, the company today employs more than a hundred people all over the country.